



# RISK MANAGER

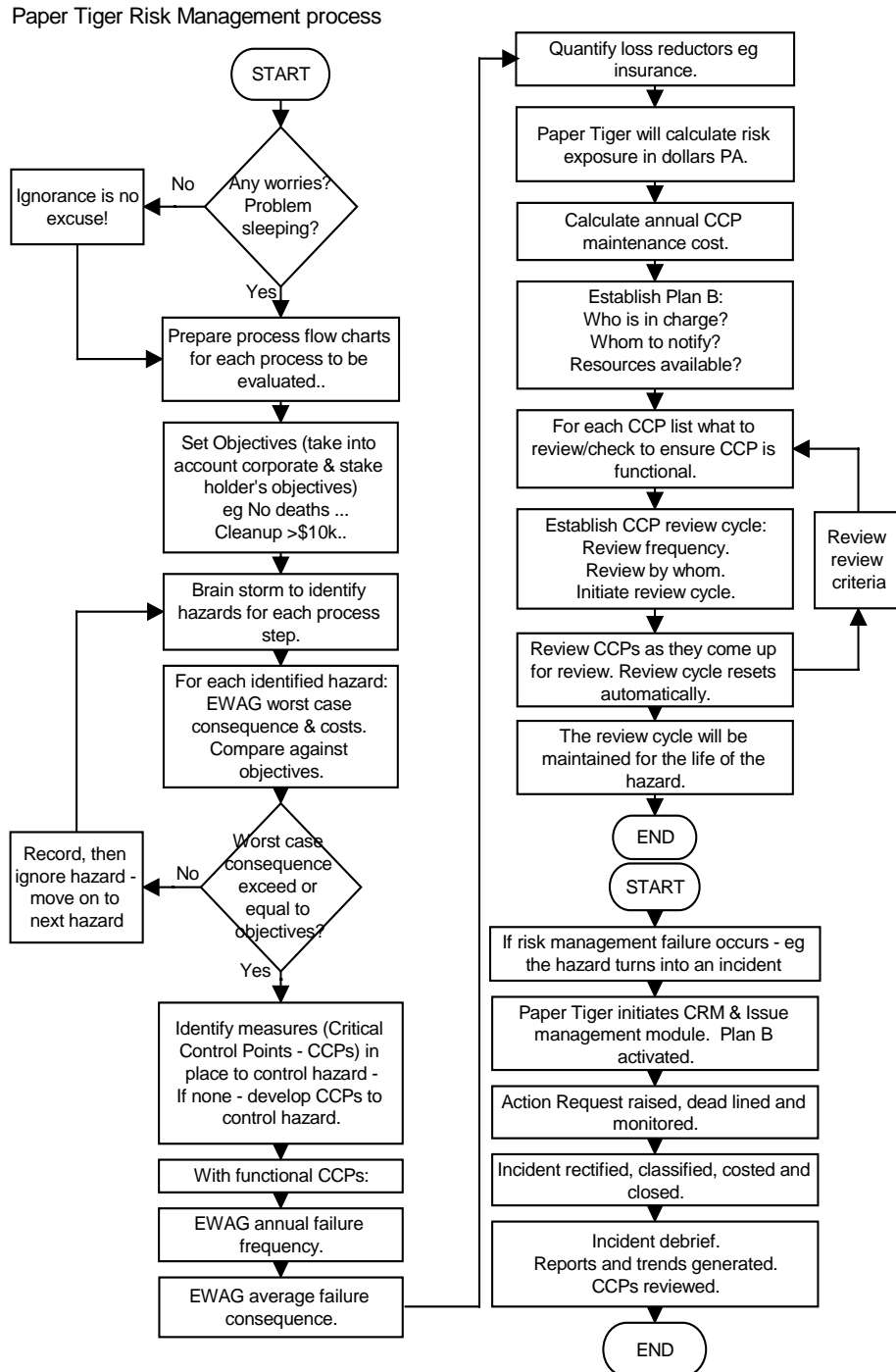
## COMPREHENSIVE RISK MANAGEMENT SOFTWARE BASED ON HACCP

The RISK Manager is a module in the Paper Tiger Business Systems Manager (BSM) software suite.

■ What is Risk Management?	Risk Management can mean different things to different people. We define Risk Management as: Identification and analysis of hazards Development of Critical Control Points (CCPs) to control the hazards Ongoing reviews of CCPs and incidents to ensure the CCPs are current and effective.
■ Why use Risk Management?	Risk Management is a proactive way of anticipating serious hazards and doing something about them before they do something to you.
■ Where can Risk Management be used?	It can be used in virtually any organisation to minimise, manage and sometimes eliminate serious risks. Commercial, environmental, health & safety, educational, legal, manufacturing, engineering processes can and do use risk management.
■ Why use the Paper Tiger Risk Management process?	The process is based on the proven HACCP model (Hazard Analysis and Critical Control Points) developed by NASA. The RISK Manager module includes everything from objective settings to "Plan B" development. There is an inclusive CCP management module with automatic review monitoring to ensure that nothing falls through the cracks. Extensive classifications of processes and hazards coupled with a full report generating module, facilitates good overviews and graphs with the ability to drill down to detailed information. All risks and exposures are expressed in dollar terms making it easy to identify high risk areas and processes and to compare like with like.
■ What if it really does happen?	The RISK Manager module interfaces with the CRM and Issue Management module. When an incident occur a "Risk Management Failure Action Request" is raised (just click a button) that spells out which process/ process step has failed, who is in charge, whom to notify, resources available etc. The CRM and Issue Management module has excellent tracking and reporting facilities to ensure that the problem is both dealt with, costed and that lessons are learnt from the incident.
■ What other modules support the RISK Manager module?	A comprehensive Risk Management system requires a quality system as supporting act. Training Management, Document control, CRM and Issue Management (Corrective Action management) and more are all available in Paper Tiger.
■ Extra benefits.	Quite apart from the obvious advantages of reduced risks, the Risk Management process offers some unexpected benefits. Even the very first step, to flowchart each process, often results in more efficient processes, elimination of unnecessary process steps and at times a complete rethink of how the process should work.

Paper Tiger Software supplies software and software training. We can also provide experienced facilitators for Risk Management training, flow charting of processes and to facilitate brain storming sessions to generate fresh views of possible hazards and solutions.

## RISK MANAGEMENT PROCESS FLOW CHART



Modules available in the Paper Tiger BSM Software suite: CRM and Issue Management (includes Corrective Action Management), Document Control, Internal Audit Scheduling, Occupational Hazard and Safety Management, Hazardous Substances, Permit to work Management, Training Management, RISK Management, Customer Complaints Management. Modules can be purchased individually or in any combination. Modules can be added at any time.