



PAPER TIGER OASIS WEB INTERFACE

CONNECT YOUR PAPER TIGER TO THE INTERNET AND BE ACCESSIBLE TO CUSTOMERS AND STAFF FROM ANYWHERE - 24/7

With OASIS

Large system capability at small system cost

YOUR ORGANISATION CAN BRIDGE THE
GAP AND;



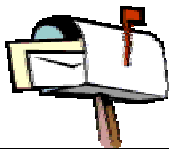
- ✓ use the internet to capture issues like Complaints, ECR's, Service Requests, Environmental Issues, Hazards, Incidents, Injuries, Corrective Actions, Suggestions, Improvements and more directly into your Paper Tiger Database.
- ✓ capture live issues without delays or filtering.
- ✓ be available to receive issues from anyone, anywhere at anytime.
- ✓ get easy feedback on performance of your products and services.
- ✓ be and be seen to be responsive and transparent.
- ✓ tie together divisions and branches nationally, globally or just in the next suburb.

YOUR CUSTOMERS CAN
SAVE TIME AND MONEY AND;



- ✓ lodge Requests, Orders, Complaints, Suggestions directly into your Paper Tiger Database, 24/7 from anywhere.
- ✓ be assured that issues won't get lost, delayed or distorted.
- ✓ extract reports on progress at any time on any quality issues, orders or requests they have lodged with you **.
- ✓ be assured they are dealing with an accountable, open supplier or service provider.
- ✓ access OASIS with no fuss via your website or just by clicking an OASIS icon on their desktop.
- ✓ build long term relationships with your organisation!
- ✓ ** Only those key customers you issue with passwords can generate reports.

YOUR STAFF CAN POST;



- ✓ requests and Suggestions, report hazards, incidents and any other Quality or Environmental Safety & Health issues via your web or intranet site or directly from their desktop.
- ✓ anything from anywhere at anytime.

Your Managers can Play;



- ✓ as part of the team irrespective of location and extract reports on Quality and Customer issues, Environmental, Safety & Health issues via the Internet, 24/7 from anywhere.
- ✓ and be seen to be accountable for issues assigned to them.
- ✓ and view details of how similar issues in other locations have been resolved.
- ✓ and be up to date on customer and ESH issues they are responsible for - regardless if they are located in Invercargill or Los Angeles and your Head Office is on the Gold Coast.

What OASIS Cannot Do

- > Manage captured complaints, issues, hazards etc over the internet - this is done in your Paper Tiger Database
- > Assign, deadline and send out Action requests - this is done from your Paper Tiger Database.
- > Operate without Paper Tiger - your organisation must have Paper Tiger BSM installed.
- > Operate without the internet - users must have internet to access OASIS.

Paper tiger software ltd Since 1994 – Systems that work.

What are the benefits of OASIS?

A data base has limitations in regard to access. Most can be accessed via a local area networks and some via wide area networks. The more widespread geographically the access is, the more expensive the data base platform tends to be.

But even with the added expense users still have to log into the database. And that is the crux as it limits the users pretty much to employees only.

OASIS and the Internet offer another option that is simple, very cost effective and provides access for an organisation's customers and staff from anywhere.

Staff, customers and the public can lodge complaints, suggestions, report incidents and hazards at any time from any location on the globe - all they need is Internet access.

And - Staff and selected customers can extract key reports via OASIS from anywhere and again all they need is Internet access plus the right passwords.

How does OASIS work?

OASIS is the name of the Paper Tiger web interface. It is simply an Internet Web page that gathers data (complaints, suggestions, incidents, hazards etc) relating to your organisation. OASIS connects to your Paper Tiger database via a web-server (with it's own database) and down loads all collected data at regular intervals. OASIS also up loads any action taken re complaints, suggestions, incidents, hazards etc from your Paper Tiger database to the web-server, making the information available for various reports.

OASIS is hosted on the Paper Tiger Software Ltd's web server. Issues like incidents, request, complaints, hazards etc are initially lodged into the web server data base, not your actual Paper Tiger data base. This is seamless to the person lodging the issue. Your Paper Tiger connects to the web server every hour to down load any new issues lodged. It also up loads action taken and any changes made to existing issues - i.e. synchronises the web server data with your Paper Tiger data. All this is automatic with no user input. Web reports are generated from the data on the web server - NOT from your Paper Tiger data base. The Paper Tiger web server is operated and maintained by Paper Tiger Software Ltd.

Thus your data is protected from direct external access and you can control which issues are available for the web generated reports. Even if your Paper Tiger data base goes off line for whatever reason, the web server stays up collecting data and generating reports. When Paper Tiger comes back on line the web server and Paper Tiger synchronises and everything is back to normal with no loss of data.

What is required to run OASIS?

OASIS is the complete web interface package, supplied and managed by Paper Tiger Software. There are only two requirements that must be met to use OASIS.

- 1 - You must have a Paper Tiger BSM database
 - 2 - You must have Internet access
- Having a website is a plus - but it is not a must.

To see how it all works, download the OASIS PowerPoint demo from our website at
www.papertigerxt.com

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