
Corporate HQ Level 33 - 45 George Street, Sydney, NSW, Australia. Phone 665 78899

Risk Management Failure

Date raised: 03 Nov 2008 Date closed:
 Expected completion: 03 Nov 2008 Audit/Event/Batch: Process: 911
 Position responsible: Production Manager, Laboratory manager

Customer details Customer code: SLK999
 Company: Sliqfloor NZ Ltd Phone: 123008888
 Contact Name: Mr Gerry Nielsen DDI/Ext:
 Postal address: PO box 123, North Alcrest
 Street address:
 Suburb: Town/City: Auckland Country: NZ

Location: Napier pt
 Dept: Bottling plant pt
 Process: Bottling
 Product: Bottled wine Fix type:
 Supplier: NA Phone/Fax:
 Request raised by: NA
 Grade / Priority : NA Credit: \$ 0.00
 Problem subtype: Document RFC:
 No of items: 0 Cost per item 0.00 Other costs 0.00

Risk Management Failure

There has been a failure in 911 - Filling 750 cl wine bottles process.
 Determine the problem and then notify CEO, MOH, Marketing Mgr, Spin doctor, Lawyers Gnome, Bully and Fish.

Hazard: Vinomatosis can develop if cork is not sterilised. Vinomatosis can be fatal for people with cardiac problems.

Critical Control Points: 1 Cork marked with red dye after sterilization - Check for red dye on corks prior to corking.

2 New batch started with each shift. Sample corks removed to lab at the beginning and end of shift. Check actual practice. Check lab records. Check verification of Vinomatosis test process.

3 All batches held in store till cleared by negative Vinomatosis test. Check warehouse for actual practice.

Resources available to correct this failure: Policy ABC 45, Recall procedure N345-6, All Sales staff.

Worst case cost for failure: 800000

Action taken

Continue on back page if required.

Note investigation and actions taken. Date, sign, return to Paper Tiger at Pacific Wineries pty

Date: _____ Signature: _____